

WORKERS' COMPENSATION NOTIFICATION

Pharmacy Benefit Network

Your employer and your workers' compensation claims administrator have selected Helios as their workers' compensation pharmacy benefit network (PBN), to provide medications for your work-related injury through their pharmacy network, Tmesys.

This plan provides that drugs (and other services) prescribed for treating your work injury can be obtained only from providers specified in your plan network.

If you have any questions about how to obtain prescribed medications, call the following toll free number 866.599.5426.

Locating a Plan Pharmacy More Than 5,000 Locations In CA

- ▶ Go to the Helios Tmesys website at www.tmesys.com/pharmacy-center
- ▶ Click on Pharmacy Locator
- ▶ Choose your preferred search method and follow the instructions
- ▶ Call 866.599.5426 to speak to a customer care specialist

Plan Limitations

- ▶ You must present your workers' compensation pharmacy card to a participating network pharmacy in order to receive medications.
- ▶ Only medications used to treat your work-related injury are covered.
- ▶ Some medications may not be on the authorized list, in which case the pharmacy will contact Helios to try to obtain approval while you are at the pharmacy.
- ▶ If a pharmacy that is part of the participating network charges you for medications, you are not subject to plan limitations.
- ▶ Your prescribed medication may be subject to Utilization Review at the request of your claims administrator.

HOW TO OBTAIN MEDICINES

Please read the following information carefully as it contains instructions on the required use of a participating plan/network pharmacy to receive your medications.

New Injuries

1. Upon receiving notice of injury, your employer will provide you with a First Fill Card to be used at a participating network pharmacy.
2. Give the card to the pharmacist with your prescription.
3. The pharmacist will fill your prescription. By using a participating network pharmacy, you should not receive a bill for your medications.
4. A permanent workers' compensation pharmacy card will be mailed to you.
5. Use the permanent card each time you have a prescription filled for your work-related injury.

Existing Injuries

Medications for your work-related injury will continue to be provided (subject to limitations) by the new network effective immediately.

1. You will receive a permanent workers' compensation pharmacy card in the mail.
2. If you are receiving your work-injury related medications from a non-network provider, your prescriptions must be transferred to a network pharmacy before your next fill. Simply go to a network pharmacy with your pharmacy card and request that they transfer your prescription(s) to their pharmacy.
3. If you are already using a network pharmacy, take this card in the next time you need a refill or have a new prescription related to your work injury.
4. The card will identify you to the pharmacist for our workers' compensation program.
5. The pharmacist will fill your prescription. By using a participating plan/network pharmacy, you should not receive a bill for your medications.

We look forward to serving you. If you have any questions about how to obtain prescribed medications, call 866.599.5426.

